



Evaluation of Rape Survivors' Experience of the Police & other Criminal Justice Agencies Privacy Notice

Her Majesty's Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS) has commissioned Opinion Research Services (ORS) to undertake an independent evaluation of adult rape survivors' experiences of the criminal justice system. To gather this information, we wish to speak to survivors aged 18 and over who reported the incident (or incidents) to the police via a face-to-face interview to explore their views and perceptions. The findings from this evaluation will contribute to the planned inspection of the criminal justice system's response to rape in 2020 by HMICFRS.

ORS will write a report for HMICFRS based on the findings from the interviews, which will be published on the HMICFRS website. The information collected from the evaluation will also be included in HMICFRS' planned inspection on the criminal justice system's response to rape in 2020, the findings of which will also be publicly available on the HMICFRS website. **All published reports and documents will be completely anonymised.**

HMICFRS is the data controller for the research. However, Opinion Research Services will only share an anonymised report of findings with HMICFRS.

Participation is completely voluntary. However, gathering your views and experiences will help inform and improve survivors' experiences of the criminal justice system in future.

What personal details do we hold and where did we get your details?

HMICFRS has asked ORS to find volunteers to participate in the evaluation across England and Wales. ORS are asking support agencies to distribute invitations to people that may be interested in participating in the evaluation. If you decide to take part, ORS will collect your contact details and your response to a number of questions regarding your age, gender, area in which you live, when the incident(s) was reported and what the outcome was in order to make sure that we include different types of people in the study. You will then be asked about your experiences of the criminal justice system during and after your report of the incident(s).



Personal data is defined under the General Data Protection Regulation (GDPR) as “any information relating to an identifiable person who can be directly or indirectly identified by reference to an identifier”.

The evaluation does not require the collection of any additional personal data. However, if you provide any personal data during your interview, we will make sure that you are not identifiable in the report we write for HMICFRS. We will anonymise any direct quotations that we publish in the report, and will not say your name or where you live

Once we have conducted your interview, we will transcribe the recorded conversation and will anonymise any personal information. We will then erase the original recording.

If you change your mind about participating in this research, you may withdraw from the study at any time, which you can do by contacting the project leader:

Kelly Lock (Opinion Research Services)

Telephone: 01792 535314

E-mail: kelly.lock@ors.org.uk

What is the lawful basis for collecting the data?

The lawful basis of processing information in this data collection exercise is our public task by the way of the Police Act 1996 and the Policing and Crime Act 2017; that is, exercising our official authority to undertake the core role and functions of HMICFRS. Participation is voluntary but research studies such as this are important for HMICFRS to collect information and actionable evidence.

How secure is any personal data submitted?

Personal information provided to ORS is stored securely on an Information Security Management System which is accredited to ISO 27001:2013. This covers the security of our IT systems, the physical security of our premises and the operational measures that are in place through policies, procedures and working practices. ORS's IT systems are also accredited under the UK Government-backed Cyber Essentials Scheme.

Your data will only be used by a limited number of researchers who are working on the study. Our researchers will only use your contact details to make contact for research purposes. We will destroy all information on paper/hard copy (e.g. paper questionnaires,



written notes from interviews, etc.) at our offices by an ISO 27001-accredited professional shredding and recycling company which is controlled by contract and supervised by a member of staff whilst performing their task. The company provides us with certificates of secure disposal as part of their service. We also destroy hardware and devices which have had personal data stored on them using an appropriate and secure method.

ORS has put in place procedures to deal with any suspected data security breaches. Any data held on portable devices (e.g. mobile phones, tablets, laptops, USB sticks, etc.) is encrypted (stored in an unreadable form and password protected) and can be deleted remotely where technology allows. If a suspected breach occurs, ORS will report this to HMICFRS who will notify you and any applicable regulator where we are legally required to do so.

How long do you keep any personal data submitted?

Any personal data held by ORS for the purposes of the research will be deleted within three months of completion of the evaluation, which will be no later than the end of January 2021.

Your rights

Under GDPR, you have the following rights in relation to the personal information you provide as part of this research:

- Access a copy of your own data;
- Require us to rectify inaccuracies in that data;
- To object to or restrict processing (in certain circumstances);
- For your data to be 'erased' (in certain circumstances); and
- To lodge a complaint with the Information Commissioner's Office (ICO) who is our independent regulator for data protection.

The contact details for the Information Commissioner's Office are: Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Phone: 01625 545 745 or 0303 123 1113. Website: www.ico.gov.uk

Further Information



If you have any further questions about how the data provided as part of this study will be used by HMICFRS or wish to exercise your rights using the General Data Protection Regulation, please contact:

Sally Hasselby (Research Officer, HMICFRS)

Telephone: 03000730837

Email: sally.hasselby@hmicfrs.gov.uk

The contact for this evaluation at ORS is Kelly Lock (project leader)

Telephone: 01792 535314

Email: kelly.lock@ors.org.uk

The HMICFRS Data Protection Officer can be contacted at:

Office of the DPO

HMICFRS

Peel Building

2 Marsham Street

London

SW1P 4DF

Telephone: 020 7035 6999

Email: dpo@hmicfrs.gov.uk